



What's Trending?

Caregiver Pass

It's a tricky balancing act respecting member only access while accommodating their guests. Members make an investment in return for private club amenities leaving club staff members stuck in the middle of being accommodating and limiting guest access. In many cases enforcing strict guest policies puts clubs at risk of losing members. Many members rely heavily on people for daily care like grandparents, nannies, adult children, nurses, etc., and clubs are feeling the need to offer fair resolution.

An interesting way clubs are addressing a variety of these scenarios at once within their governing documents is by introducing a "Caregiver Pass." Outlining parameters for this single policy offers flexibility in supporting members with diverse needs for care support and streamlines SOPs for club staff. Applying for a "Caregiver Pass" should be a formalized process that members complete and clubs are entitled to enforce prior to approving proposed caregivers. There should also be clearly defined caregiver parameters that members agree to in writing.

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